

From: Linda Wentum [Linda.Wentum@Enfield.gov.uk]
Sent: 28 September 2017 14:39
To: lorraine32@blueyonder.co.uk
Subject: FW: Re: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ [SEC=OFFICIAL]

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For your information.

From: Linda Wentum
Sent: 28 September 2017 14:38
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Lorraine the mother of our tenant MR SIMON CORDELL phoned on 0208 245 7454/07807 333545 regarding the following issues that Neville Gray was involved, so I am referring the matter to you.

- (1) Water Pressure problems which Lorraine states it is communal;
- (2) Banging noises in her son's flat;
- (3) Water pipes that require change as are wrongly laid, she was told by the contractors

Since Neville was involved and has since left please look into it and advise, as Lorraine wishes to see the matter resolved.

Kind regards

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